

Hufcor Quality Policy

For many years, Hufcor - and subsidiary company, Kyissa - have been setting the industry benchmark for operable partitions, glass walls and washroom cubicle systems. As the world's largest manufacturer of operable partitions, Hufcor leads the industry in creative partition designs and outstanding workmanship.

Our Policy is to provide our customers with prompt service and quality products, which meet all expectations. It is also company policy to develop and maintain a strong working partnership with all customers to achieve mutually beneficial outcomes.

Our policy is to use suppliers wherever possible, who are certified to the ISO 9001 standard. It is the desire of management to work in partnership with each approved supplier to ensure all products and services meet agreed specifications and conditions of supply.

Implicit in this Policy Statement is our emphasis on continual improvement. Our commitment to continual improvement and customer focus will maintain our facility as the benchmark for our industry.

This Policy requires disciplined commitment, skill, expertise and co-operation of all members of the facility for its realization and maintenance.

Management in their commitment to this policy undertakes to provide the appropriate technologies, training, and other resources as required. The International Standard ISO 9001 provides the model for our Quality Management System. This System is certified by a JAS/ANZ accredited Certifying body; maintained by internal audit and management surveillance. Compliance to Statutory and Regulatory requirements is mandatory.

It is our policy to encourage safe work practices, employee contribution, quality planning & control, good house-keeping and equipment maintenance through all stages of design, production and delivery.

The above policies are expanded in our Quality Manual and related Procedures and this Quality Policy shall be reviewed annually.

The quality objectives of the central manufacturing site include:

- Utilize our Quality Management System as the basis for continual improvement
- Maintaining a disciplined focus to our customers' needs & expectations
- Meeting customer delivery deadlines
- Staff training, development and recognition.

A handwritten signature in black ink, appearing to read 'Daryl Fisher', written over a horizontal line.

Daryl Fisher
Managing Director
23/3/2011